

Participation in the CIT-VR:PATH Frequently Asked Questions

When considering which CRPs/providers to approach and/or select to participate in the pilot, are there specific parameters a state should consider?

- There are no specific parameters that a state must consider when selecting the CRPs they would like to invite to participate in the pilot. However, we might recommend states consider the goals they are hoping to achieve through their participation in the project such as:
 - selecting CRPs who could most benefit from this kind of training; or
 - selecting CRPs who have the broadest coverage area to build consistency and continuity of knowledge and skill across the largest areas of the state; or
 - a mix that includes providers with few resources or areas of the state with few providers; or
 - a provider who could benefit from developing a more robust onboarding process;
 or
 - o providers that experience a lot of turnover.
- In summary; there are many considerations a State VR Agency may consider when approaching CRPs to participate. We encourage State VR Agencies to think about what their objectives are for participating in the project.

The application calls for a Letter of Commitment from a minimum of 3 CRPs and a maximum of 7 CRPs, is there any flexibility as it relates to this criteria?

- Yes. We recognize that each state is structured differently and providers are structured very differently. Some state's providers may elect to participate through a larger provider membership organizational umbrella, other state's small or independent providers may want to be grouped together, while larger provider agencies would be considered an entity to themselves.
- Please be sure to indicate in your application if your state's unique structure necessitates a different approach or consideration (i.e. such as using a provider membership organization or grouping independent provider contractors together to form one entity to participate).
- If your agency is selected for this project, we are more than happy to work with your state to determine the best structure that will work for the State VR Agency and the providers in terms of how they participate.

What is the approximate amount of time that CRPs should expect to commit to participate in training?



- For all levels of staff within a CRP (Leadership, Frontline Supervisors/Manager, and Direct Service Professionals) we anticipate they can expect to dedicate approximately 20 - 25 hours per year over the next 3- 4 years (approximately 60 - 75 hours spread across 3-4 years).
- Those 20-25 hours per year will look different at each of those position-specific levels. For example:
 - For Direct Service Professionals the majority of that time will be spent on completing asynchronous training modules,
 - For CRP Leadership, the majority of time will likely be spent participating in a Collaboration and/or Leadership Academy, and
 - For CRP Frontline Supervisors/Managers, it likely will be spent on a combination of completing and overseeing the completion of asynchronous training modules and participation in a Community of Practice.
- Any live event, such as any sessions that are part of one of the Academies or one of the Communities of Practice will be scheduled well in advance.
- We have designed the project to be as flexible as possible while still ensuring a comprehensive package of training and professional development designed to build the capacity of CRPs at all levels of their organization.

What does a CRP get out of participating (i.e. what is in it for them?)

- Access to a free, comprehensive training curriculum that will support the development of knowledge, skills, and competencies in core areas for Direct Service Professionals to work successfully with individuals with disabilities.
- Access to the most current topics and resources
- Ability to address all facets of the organization's training and professional development needs from onboarding to leadership development
- Training designed to support the development of a sustainable CRP business model
- CRPs might collaborate with State VR Agencies to determine for providers who
 participate in and complete the Provider 101 Pathway the provider might:
 - o Be granted a "trusted provider status"; or
 - Be eligible to negotiate a different rate for payment based on completion

What is the State VR Agency's role in the project?

- Review and complete the application;
- Identify providers to participate and secure provider letters of commitment;
- Discuss and select key staff who will assist with the project;
- Work with the GW CRCRE team as we conduct the landscape analysis in selecting participants for focus groups and reviewing our draft and final reports and recommendations:
- Participate in the SVRA and Provider collaboration academy, CoPs, and liaise with our team.



Which State VR Agency staff are most appropriate to participate in the project?

- This will vary depending upon agency size and organizational structure. Given this
 project focuses on the collaboration between VR and their provider community, it would
 be recommended that the VR agency personnel who are responsible for professional
 development activities, along with the individual(s) responsible for the oversight of
 provider services participate along with any other key staff the agency feels appropriate.
- We are happy to be your thought partners with these decisions for agencies who apply and are selected. There will likely be other ad hoc staff who may participate at certain intervals such as data or QA.

How much time should the State VR Agency's staff expect to commit to the project?

- The time commitment for VR agencies will be manageable and dependent upon the phase of the project.
 - In year one, agency designated VR staff would be involved in the application, commitment of providers, selecting providers to participate, and working with GW CRCRE staff and our partners at YES LMS for start up.
 - We will be interacting with designated staff during our landscape analysis and sharing results of those findings.
 - Other periodic time commitments would be dedicated to participating in our SVRA/ Provider Collaboration academy and CoP.

What are the data and reporting requirements associated with participating in the project?

- We will collect baseline data at cohort entry and track progress over time, relying primarily on RSA-911—most of which we can review via your performance dashboard.
- We'll minimize additional lift but may occasionally request clarifications/context from staff.