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Al and Higher Education

"It was the best of times, it was the worst of times, it was the age of wisdom, it was the age of foolishness, it was the epoch of belief, it was the epoch of incredulity, it was the season of light, it was the season of darkness, it was the spring of hope, it was the winter of despair..."



Charles Dickens, A Tale of Two Cities



Not one Al



















Not one use

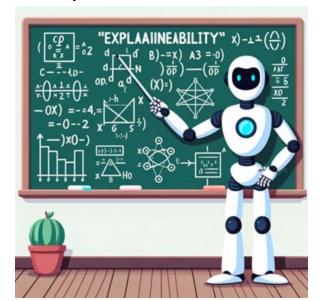


Not one application



Duality of Al: High attention concerns

- Technical challenges
 - Biases
 - Transparency
 - Explainability
 - Data privacy
 - Data ownership



- Environmental concerns
- Geopolitical balances
- Trustworthy Al
- Inequality and access
- Requires lots (and lots) of data, sometimes taken without explicit permission
- Al Alignment
 - Human-centered AI and whose goals
 - Small possibility, but worth investing in



Duality of Al: Lower attention concerns

- Human agency
 - Al gives "answers" (removes choice)
 - Hyperfocused on efficiency
 - Humans add value, depth, quality, interest, creativity
 - We could regress to the mean
 - Everything could become average, homogeneous, dull

- Anthropomorphism
 - Deception
 - Clarity of responsibility
 - What is real?
- Model collapse
 - Self-reference spiral
 - Al content > Human content



Duality of Al: Opportunities

- Engagement
 - Interactive experiences, simulations, etc.
 - e.g., chat with historical figure in your discipline
- Personalization
 - e.g., customer service chatbots
- Accessibility
 - e.g., summarizing legal documents
- Integrations
 - MS Word, email, phones, etc.
 - Zoom (e.g., summarize meetings)
 - Google Docs

- Instructors can focus on...
 - Critical thinking
 - Meta-cognition
 - Problem solving





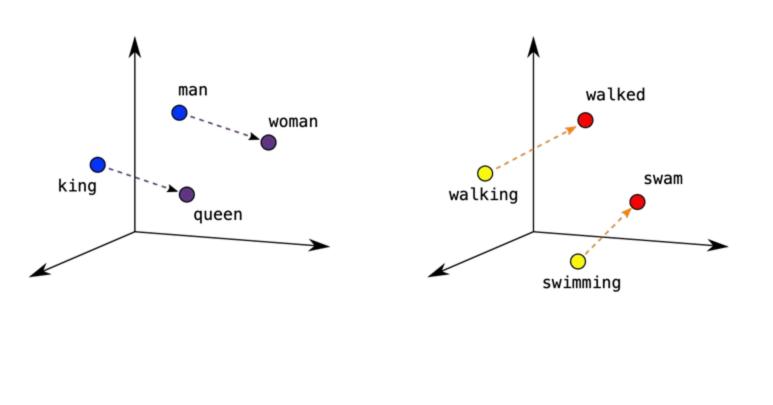
Sample of My Uses

- Explain new concepts
- Find and access content
- Explain technical content
- Brainstorm ideas
- Evaluate new ideas
- Provide counter arguments
- Offer minority viewpoints
- Check grammar, vocab, clarity
- Offer catchy titles
- Summarize text
- Shorten long text to make word count
- Provide historical perspectives
- Test my logic
- Index a book you wrote
- Critique my understanding of a topic

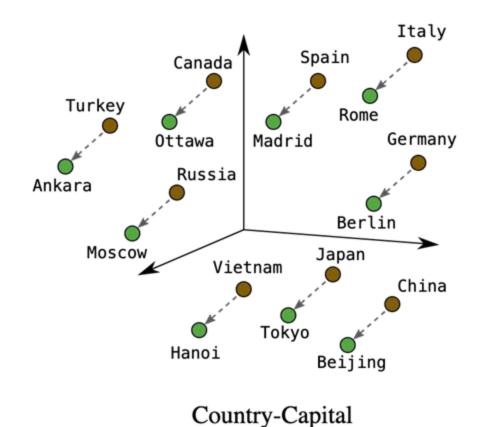
- Provide (not make) edits
- Ask me questions (reverse roles)
- Provide many (many) examples
- Translate text
- Create an agenda
- Format references
- Write, explain, translate, debug code
- Non-research Data
 - Extract from text, classify, transform, sentiment analysis, create synthetic/dummy data
- Develop assessment items
- Be my reading assistant
- Answer questions about an image

You don't have to be computer scientist

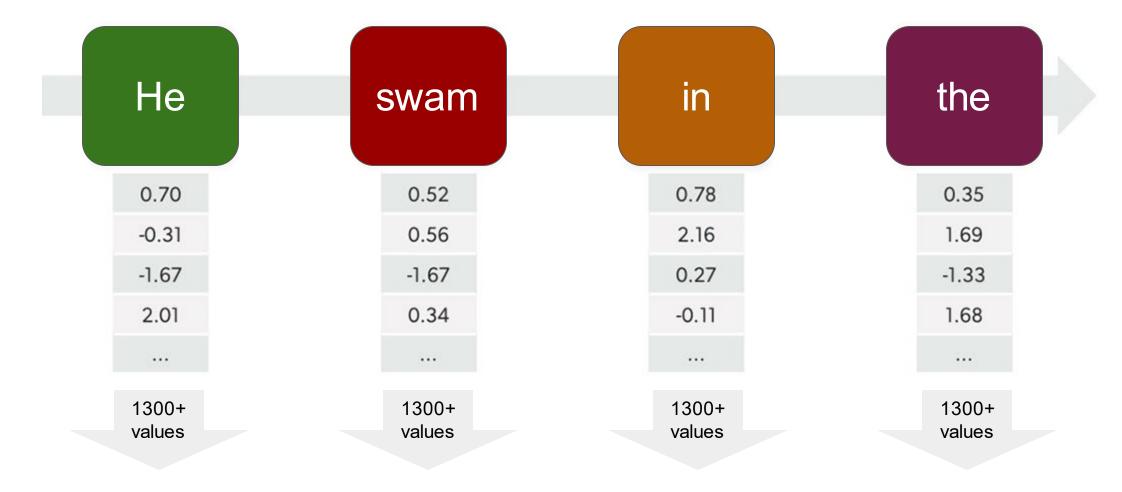
Verb Tense



Male-Female



Word Embeddings

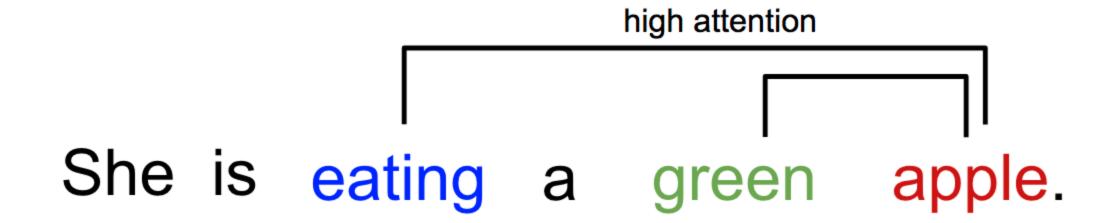


Word Prediction Task

The best thing about AI is its ability to

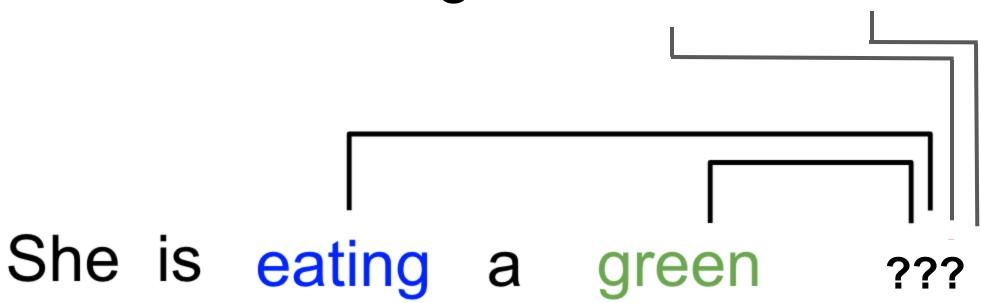
learn	4.5%
predict	3.2%
make	1.2%
understand	1.1%
do	0.9%

Context is Key

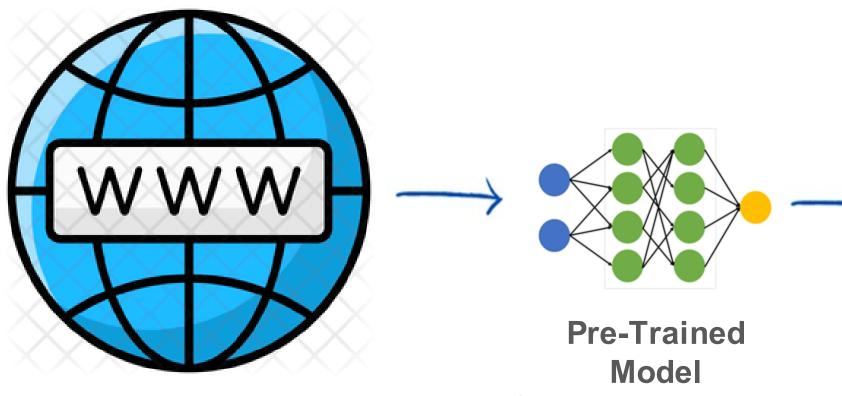


More Context Helps

Alana was sitting on Waikiki beach.



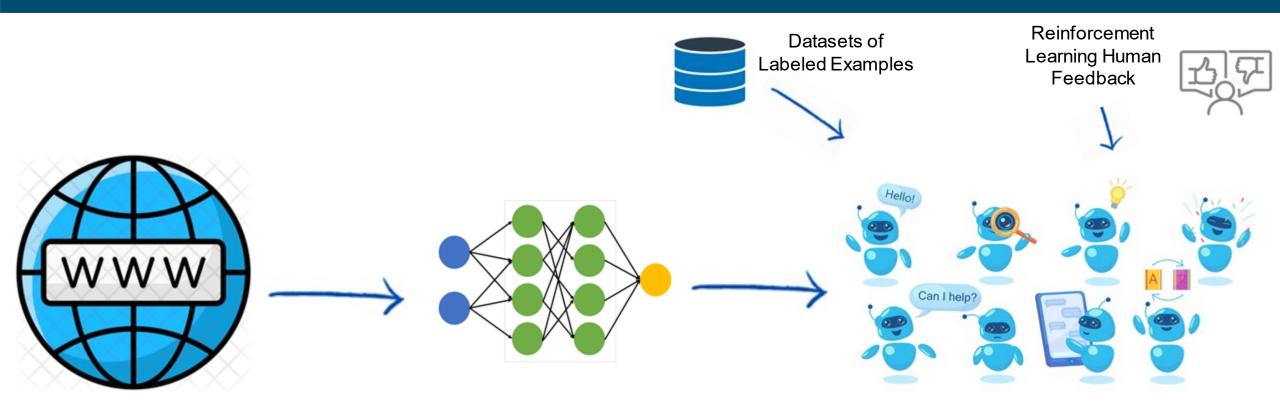
Pre-Training



Very Large Unlabeled Dataset (syntax, grammar, patterns, relationships, semantics stored as neural network)

- Text generation
- Translation
- Question answering
- Summarization
- Sentiment analysis
- Classification

Fine-Tuning



Very Large Unlabeled Dataset Pre-Trained Model

Fine-Tuned
Models for Specialized
Tasks and Safety

You



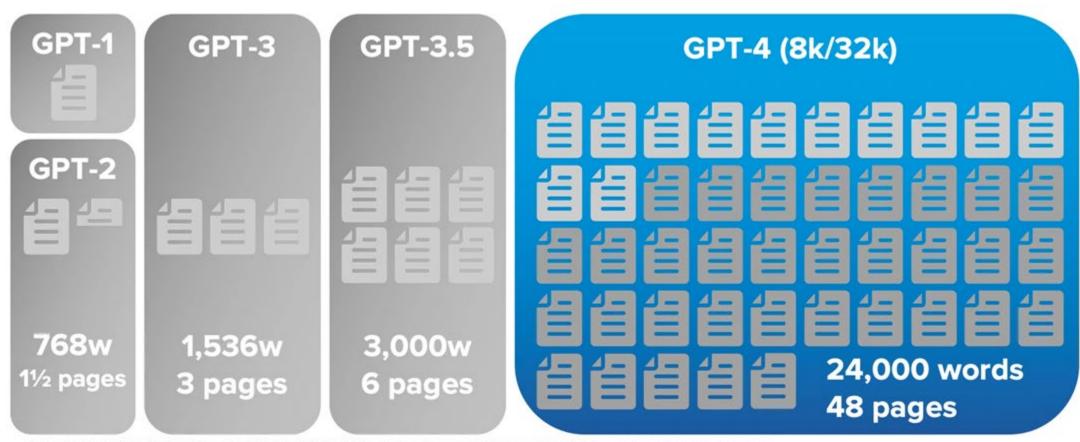
Very Large Unlabeled Dataset

Pre-Trained Model

Fine-Tuned Models

Alana was sitting on Waikiki beach. She is eating a green...

Context (short term memory) Size



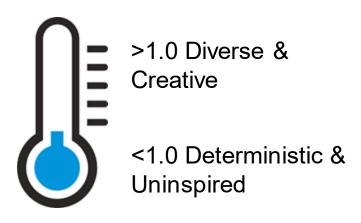
Not to scale. Using rounded figures of 1 token = 0.75 words (e.g. 32,000 tokens = 24,000 words), 500 words = 1 page. Paper icons created by Anggara - Flaticon. Alan D. Thompson, March 2023. https://lifearchitect.ai/spt-4/

User Decisions

1. Which LLM?



2. Set the "temperature"



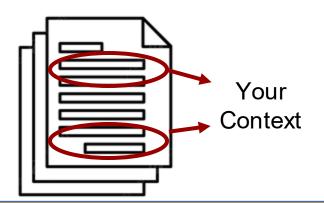
3. Adding context to your prompts

You are a poet. Alana was sitting on Waikiki beach.
She is eating a green...

3. Uploading a small-ish file to the context



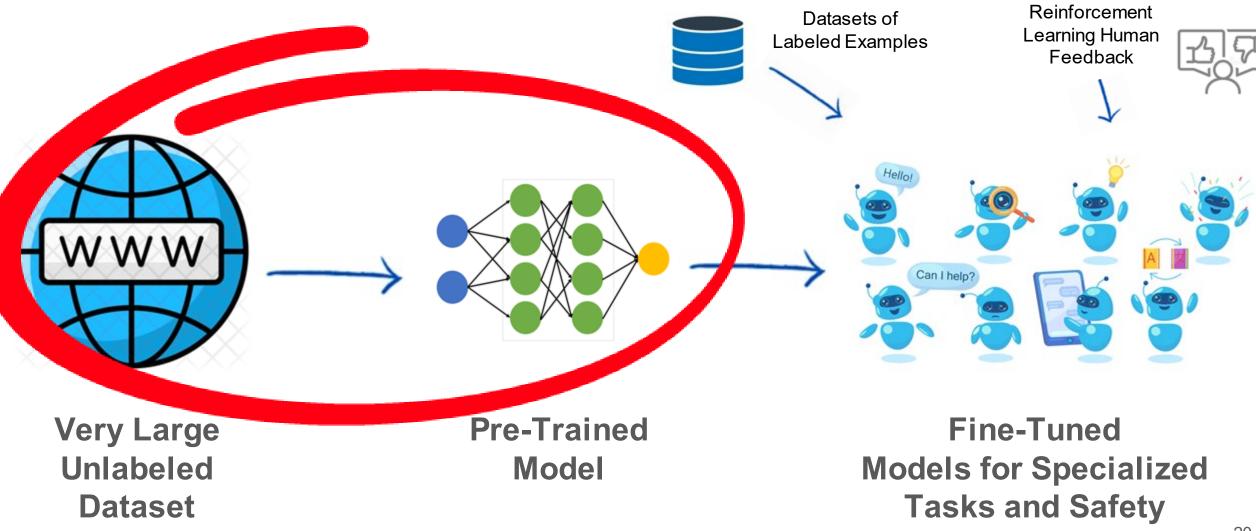
4. Connecting large file to context (RAG)



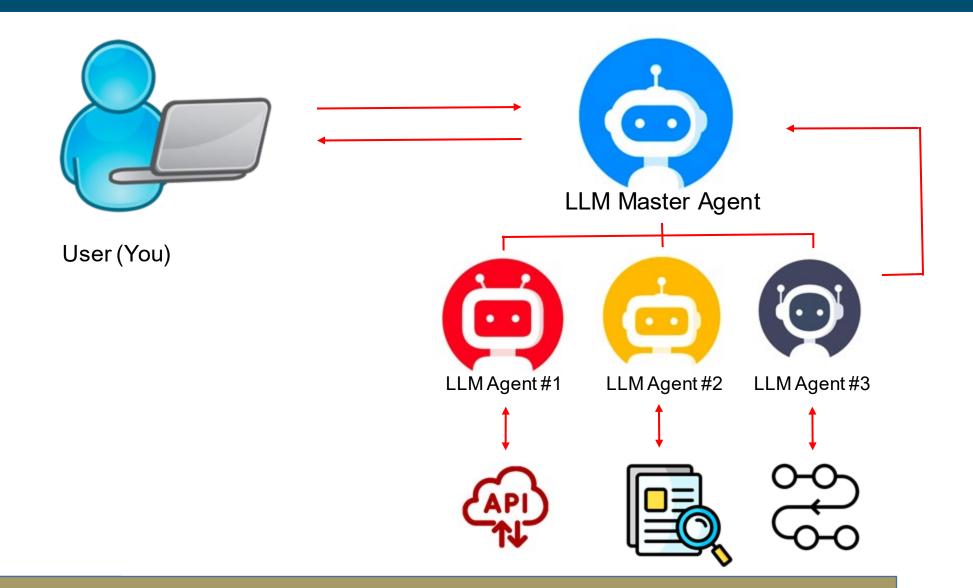
5. Fine-Tuning (transfer learning)



Open Source Models



Agents



Empowering People

"So this is just another tool to allow them to spend their time where it really needs to be spent. And that's with our customers. So instead of spending hours looking through the regs, trying to figure out, can I do this, can't I do this, why they can go directly to it, type in their questions, take something that maybe used to take hours, complete it in a few minutes, and then move on to, you know, the true meaning of vocational rehabilitation."

~ Cassie Villegas, Outgoing Interim Director of Washington General

