

Center for Innovative Training
VR PATH

Provider Advancement Through High-Quality Training

Stronger Together: Reimagining the Power of VR-CRP Partnerships

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Let's explore:

- ◆ The vision/mission of State VR and CRPs and the roles each plays in improving employment outcomes
- ◆ Methods to identify gaps impacting the State VR - CRP partnership
- ◆ Strategies to strengthen collaboration between State VR and CRPs
- ◆ Resources available through CIT-VR-Path and VRTAC



Collaboration Defined: Frey's Collaboration Continuum



From Networking to Integrated Systems

Our View of the Road to Employment

SVRA Success

- ◆ Job Placement
- ◆ Efficiency
- ◆ Quality Services/Qualified Staff
- ◆ No surprises
- ◆ Career Path

CRP Success

- ◆ Job Placement
- ◆ Comprehensive Referral Information
- ◆ Clear expectations
- ◆ Rates that support our work



Discovering Common Ground



Sample Core Values Statement

- ◆ We value informed choice; our staff guide, and the people we serve decide.
- ◆ We presume all people with disabilities, including those with the most significant disabilities, can work in competitive integrated settings with advancement opportunities.
- ◆ We believe work provides a sense of purpose.
- ◆ Our services promote the civil rights of each participant.
- ◆ We are committed to fiscal responsibility and believe investing in workers with disabilities strengthens XXXX's workforce and boosts our economy.

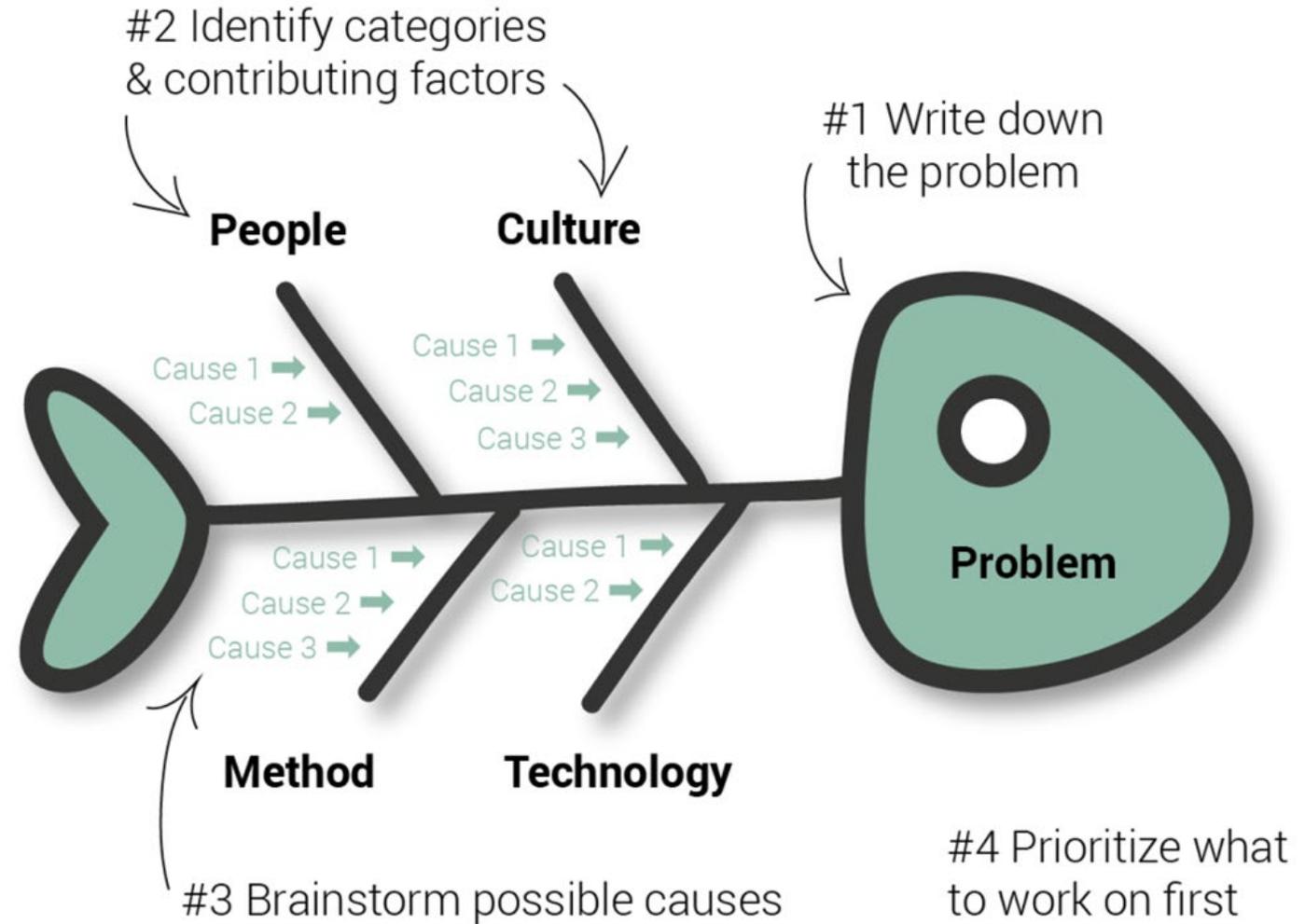


Sample Core Values Statement con.

- ◆ We value our ethical foundations of autonomy, beneficence, fidelity, justice, non-maleficence, and veracity.
- ◆ We promote healthy interdependence, independent living, and community integration.
- ◆ Collaborating with partners makes us stronger and more effective.
- ◆ We continually innovate and provide state of the art services



What about the Roadblocks?



CSAVR Provider Capacity Survey

Purpose:

- ◆ To evaluate Vocational Rehabilitation (VR) agency provider capacity
- ◆ To identifies barriers/ challenges to providing timely and quality services to promote successful outcomes for VR customers

1,465 completed entire survey - majority were “Executive Level” (53.26%) in service provider organizations (May / June 2024)



CSAVR Provider Capacity Survey Results (2024)

Prompt Option Rated Most Important	Frequency (%)
Effective, Ongoing Communication Between Provider, VR, and Customer	79.16%
Team Approach/Positive Relationship with VR for Service Provision	74.69%
Effective, Streamlined Billing Processes	69.93%
Increased Rates for VR Services	59.80%
Availability of Qualified Candidates for Job Openings	57.79%
Hourly Fee-for-Service Payment Structure	52.06%
Use of Technology, such as Vendor Portals, to Support Communication, Service Authorizations, Referrals, Document Submission and/or Billing	49.49%
Standardized or Uniform Documents/Forms	48.01%
Milestone/Outcome Payment Structure	46.69%

Opportunities to Maximize Collaboration

- ◆ Participation in a landscape analysis/environmental scan to discover assets and gaps
- ◆ Explore biases and impact on positive partnerships
- ◆ Cross agency work groups at the leadership and direct services level
- ◆ Mutually attended Learning Opportunities and/or Communities of Practice
- ◆ Mutual Understanding of Quality Standards and how they are measured





Integrated Resource Teams

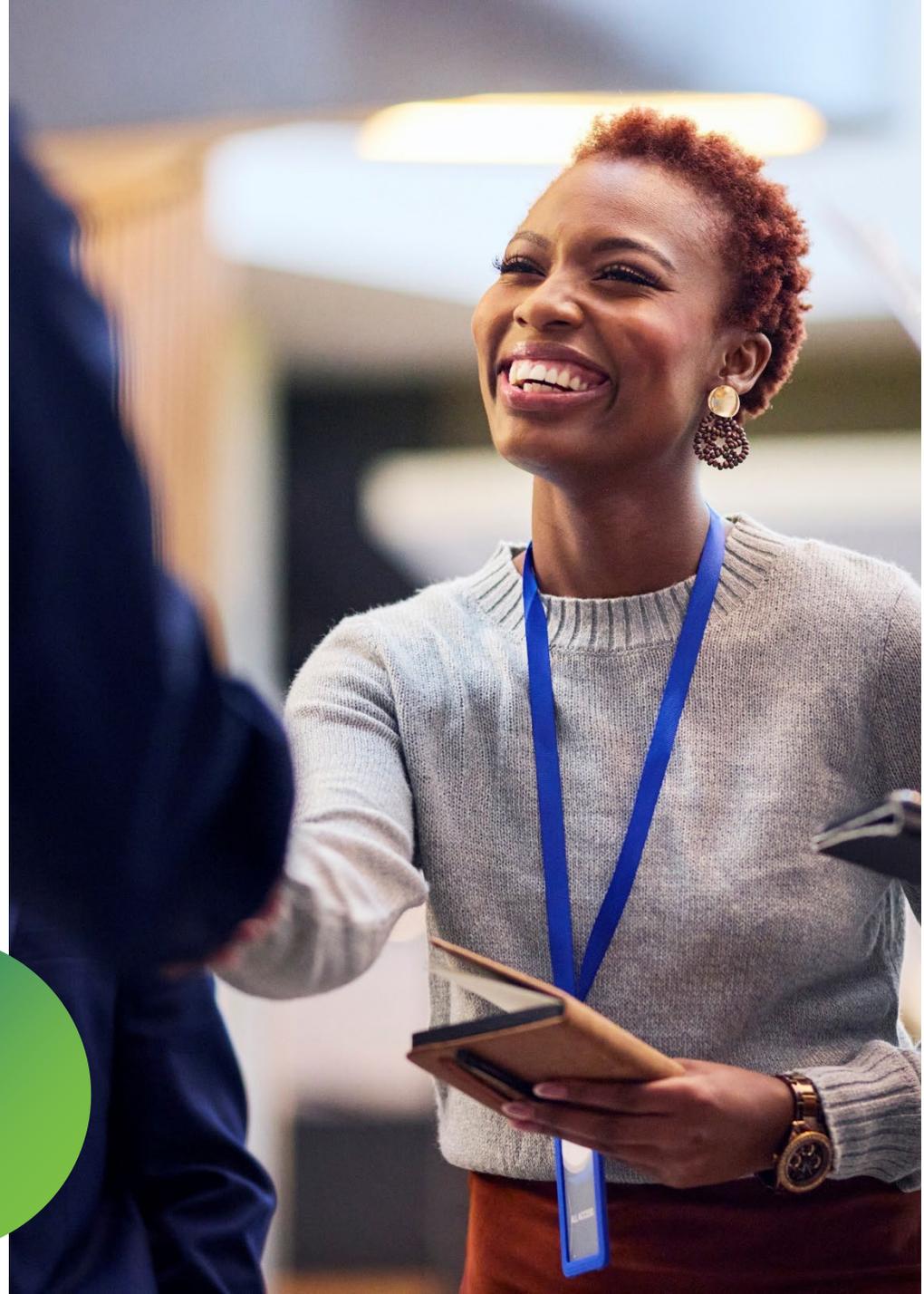
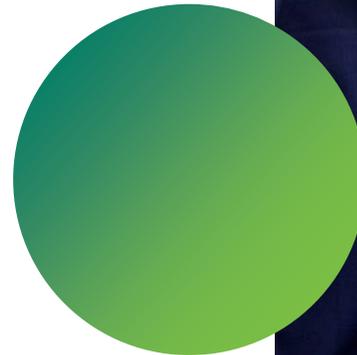
A collaborative group of professionals and supporters from multiple systems who coordinate their resources and expertise to support the job seeker to achieve their employment goal.

Might Include:

- ◆ VR Counselor
- ◆ CRP staff
- ◆ Workforce Development staff
- ◆ Benefits planner
- ◆ Medicaid Waiver Service Coordinator
- ◆ Family
- ◆ Who else?

Activities to Demonstrate the Power of Partnership

- ◆ Regular meetings between VR and CRP Partners
- ◆ Discovering and replicating local/regional successes
- ◆ Business Engagement collaboration
- ◆ Utilization of Integrated Resource Teams



Resources and Technical Assistance Available

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NATIONAL
VOCATIONAL REHABILITATION
TECHNICAL ASSISTANCE CENTER

ONE CENTER. ONE TEAM. ONE MISSION.

[CIT-VR: PATH website](#)

[VRTAC website](#)

[VRTAC-QM/CSAVR Provider Capacity Evaluation Survey](#)

Acknowledgement & Disclaimer

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Thank You!

Let's continue the conversation:

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