

The Vocational Rehabilitation Technical Assistance Center for Quality Management



VRTAC-QM

"Partnering with SVRAs to enhance service delivery and maximize outcomes through quality program and resource management."



Disclaimer

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Purpose of the VRTAC-QM

- The Vocational Rehabilitation Technical Assistance Center for Quality Management (VRTAC-QM) is funded by a Cooperative Agreement from the Rehabilitation Services Administration (Grant number H264J00002) and is housed at the Interwork Institute at the San Diego State University Research Foundation.
- The purpose of the VRTAC-QM is to:
 - provide training and technical assistance that will enable State VR agency personnel to manage available resources,
 - Improve effective service delivery,
 - and increase the number and quality of employment outcomes for individuals with disabilities.
- The VRTAC-QM provides TA and training in general quality management, fiscal and resource quality management and program and performance quality management.

Partners

- George Washington University's Center for Rehabilitation Counseling Research and Education
- Cornell University's Yang-Tan Institute
- The Institute for Community Inclusion and the University of Massachusetts Boston
- Management Concepts Inc.
- The National Disability Institute
- The Career Index
- CSAVR

Focus Areas

- General management of the VR program
- Program and performance management
- Fiscal and resource management

Special Projects

- SARA to enhance SSA reimbursement through enhanced communication and information gathering
- Community Reinvestment Act (CRA) funds for program development and increased cost share
- Employment First Systems Change projects for developing and enhancing partnerships that serve individuals with the most significant disabilities

Types of TA

- Universal –website (www.vrtac-qm.org)
- Targeted
- Intensive
 - Includes a SWOT analysis
 - An intensive TA agreement
 - Activities, outputs and outcomes
 - Evaluation

Contact Us

VRTAC-QM.org